



Word of Faith Family Worship Cathedral – Austell, GA
Wifi Help & FAQ – September 17, 2014

Help:

Word of Faith Family Worship Cathedral is pleased to offer free, filtered*, wireless throughout the building. Just connect to the wireless network called "wof-guest."

General Frequently Asked Questions

What is Wi-Fi?

Wi-Fi stands for Wireless Fidelity. We use the term here to describe the wireless Internet access available at Word of Faith Family Worship Cathedral.

Is it free?

Yes, using the Wi-Fi is free.

What is a Wi-Fi hotspot?

A Wi-Fi hotspot is any place where you can get a wireless signal.

Where is Wi-Fi available at Word of Faith Family Worship Cathedral?

Wi-Fi is available in most areas of the building.

How fast is the Internet at Word of Faith Family Worship Cathedral?

Our Internet uses business-class dedicated fiber optic technology and provides very fast download and upload connectivity. Fast connection speeds are not guaranteed and will vary according to how many people are using the connection in the building.

May I use my own computer and connect to Word of Faith Family Worship Cathedral's Wi-Fi?

Your laptop computer will need a wireless card (built-in or external) in order to connect with a Wi-Fi network. If it is properly configured, your laptop should automatically recognize and allow you to connect to the network called "wof-guest." This network only allows for access to the Internet, and we cannot guarantee that your equipment will work with our network.

How do I send email on the Word of Faith Family Worship Cathedral Wi-Fi network?

You may have problems sending email if you use an email address from your Internet Service Provider (ISP) - for instance, @fuse.net or @cinci.rr.com - AND you use a program to check your email (Outlook, Thunderbird, Eudora, etc). This is because you are trying to use your ISP's outgoing email server from outside their network.

You can solve by setting your outgoing mail server in your email program to use a username and password (authentication). This way, you can send email from any Internet connection without changing the outgoing server settings. Your ISP can verify you are their customer trying to use their outgoing server no matter where you are. This will be in the account setup portion of your email program.

Checking your email through a browser (such as Yahoo, Hotmail, or Gmail) is not affected by this problem.

Is my information safe while using wireless?

Your information is not protected while using wireless unless you are connected to a web page that employs encryption (stores, banks, etc.). Keep this in mind if you are accessing sensitive business or personal information.

Are there any restrictions on my use of the Internet?

When connecting to the Internet, you are agreeing to abide by the Word of Faith Family Worship Cathedral Acceptable Use Policy, which prohibits abusive or illegal activity while using the Internet. The entire Word of Faith Family Worship Cathedral network (wireless and wired) is also subject to internet content filtering.*

Does Word of Faith Family Worship Cathedral provide access to network printers from the public wireless network?

No.

Does Word of Faith Family Worship Cathedral have computers available to use to access the network?

No.

Is there support available to help me get my computer connected?

No, however many people are familiar with connecting in this manner and may be able to provide informal assistance.

* The connection is filtered for content and certain types of malicious software. Word of Faith Family Worship Cathedral is not responsible for any damage to your computer resulting from connecting to our free wireless connection and cannot guarantee that all offensive material will be blocked.